



2024 Program Results

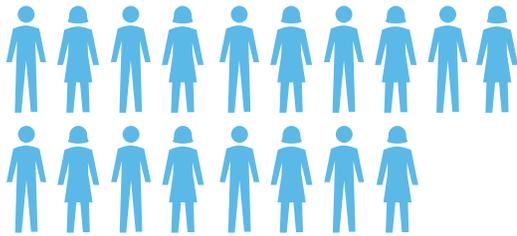
The passion that our volunteers have for our neighbors in Lancaster County continues to propel our mission forward as we were able to prepare 10,306 returns, with our Ephrata location named the number two site in Pennsylvania and the region.

This year, we've extended our reach by adding a new location in Manheim and four pop-up sites at local food pantries with one-day tax preparation opportunities.

We partnered with MyFreeTaxes to provide a virtual tax preparation option and continue to look for new and innovative ways to serve the community in 2025.

2023 Tax Year Impact in Numbers

180 Volunteers
*Person Symbol = 10 Volunteers



\$2,813,538 Saved in Tax Prep Fees
*Cash Symbol = 150,000 Returns



13,291 Volunteer Hours

\$9,829,249 Total Refunds to Clients
*Coin Symbol = \$1,000,000



10,306 Total Tax Returns Prepared
*Page Symbol = 1,000 Returns



\$1,594 Average Tax Refund

Making a Real Difference in Our Community!

Our IRS-certified volunteers make tax preparation easy. We work with families to keep more money in their pockets and bring millions of dollars back into our local economy through refunds and tax credits.

79% Prior VITA Clients

Average Income of VITA Clients **\$29,358**

VITA is a program of United Way of Lancaster County.

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