2022-2023 CAMPAIGN **COORDINATOR GUIDE**



YOUR GUIDE FOR A SUCCESSFUL WORKPLACE CAMPAIGN

United Way of Lancaster County

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TABLE OF CONTENTS

Welcome from Board Chair 3
Your United Way Support Staff 3
10 Steps to Success 4
Going the Extra Mile8
Rising to New Levels9
Make It Fun!10
Personal Notes12



United Way of Lancaster County

Mission

To advance the education, economic mobility, and health of our community by mobilizing resources, people, and organizations.

Vision:

An equitable Lancaster County where every individual has an opportunity to succeed, and the entire community thrives as a result.

Our Values:

- Collaboration We will work together with others toward a common goal.
- Compassion We will treat everyone with decency and empathy.
- Empowerment We will use our collective knowledge, skill, confidence and authority to be an agent for change.
- Innovation We will take action to create ideas and execute them.
- Integrity We will honor our commitments and own our actions.
- Respect We will appreciate diverse perspectives; treat all ideas as valuable; have honest, open dialogue; and provide opportunities for all to give input.

WELCOME FROM BOARD CHAIR



Dear Campaign Coordinator,

Thank you! By leading your company's United Way campaign, you play a key role in making change happen in Lancaster County. We thank you for agreeing to serve in this crucial role; your work lies at the heart of the life-changing work United Way and our partners are accomplishing in this community.

As a Campaign Coordinator, you will be supported by volunteers and United Way staff who bring the passion, expertise, and resources needed to get things done. During the campaign and throughout the year, you will have opportunities to tell the United Way story. You will help educate your co-workers about the impact United Way is making in their towns and neighborhoods.

This Campaign Coordinator Guide will equip you with the tools you need to share our message through your campaign. Consider it your own personal United Way resource -- write in it, copy it, share it with your coworkers. Refer to it often during the Campaign and throughout the year as a source of information, best practices, and fresh ideas. And bookmark an online copy of this guide at LiveUnitedLancaster.org/Toolbox for a quick reference.

On behalf of United Way, thank you for accepting this key leadership responsibility to create lasting change in Lancaster County. As a Campaign Coordinator, you will truly empower your coworkers to help improve the lives of others who live and work in our community.

Thank you for investing your time to make a difference in Lancaster County.

Mist:

Sincerely,

Stephen Nieli, CFA

Associate Director, High Family Office

2022-2023 Board Chair



Your United Way Support Staff

Rebecca Davis	Development Associate	Davis@uwlanc.org	717.824.8100
Andy Pilotti	Sponsorship Manager	APilotti@uwlanc.org	717.824.8128
Emily Schaeffer	Development Operations Manager	Schaeffer@UWLanc.org	717.824.8121
Barb Zercher	Director of Stewardship	Zercher@UWLanc.org	717.824.8123



Follow these steps for a successful campaign. If you have any questions, don't hesitate to contact your Resource Development staff member! COMPLETION LASSIGNED TASK DATE TO COMPLETED 1. Know your United Way Become familiar with United Way's role in the community Understand how United Way's Community Impact Fund will make an amazing difference in Lancaster County by supporting collaboration Read your Campaign materials and be aware of how United Way's Collective Impact Partnerships will help solve community problems 2. Involve your CEO Meet with your CEO to discuss the objectives of the campaign and the employee participation goal Ask your CEO to offer an opportunity to employees to be part of a company Day of Caring project Ask your CEO to allow time for a group presentation Demonstrate your CEO's support with an endorsement letter to all employees and retirees Ask your CEO to approve incentives for campaign participants Ask your CEO to attend committee meetings and/or training, your kickoff event, and Leadership Giving meetings Ask your CEO to identify target leadership donors at your company Ask the CEO to appoint a coordinator for Leadership Giving Explain the benefits of a presentation to current and prospective leadership donors: Sets an example of commitment Raises early contributions Recognizes exemplary corporate and individual support



			COMPLETION DATE	TASK COMPLETED
3.	De	velop a strong campaign team		
	•	Invite coworkers from as many levels as appropriate: management, communications/PR, accounting, organized labor, professional/technical staff, support staff, hourly/part-time staff, and retirees		- П
	•	 Ask your CEO to appoint a Company Campaign Chair who will follow the progress of the Campaign and assist in getting the "buy-in" needed This person should be in senior management He or she can also arrange for Leadership Giving meetings and/or solicitations Seek ways to include your company's leadership donors 		
		ceek ways to include your company a reader simp deficie		_ ⊔
4.	Pla ·	an your campaign Establish a campaign time line and determine your theme		- 🗆
	•	Set a goal to increase employee giving total, average gift per investor, number of leadership donors, and/or number of investors		
	•	Develop an incentive plan to support objectivesif you're trying to increase the participation rate, consider offering an incentive for new investors; if you're trying to increase overall giving, an incentive for folks who increase their gift can help		- 🗆 - 🗆
	•	Purchase or obtain incentive prizes from vendors, employees, etc.		_ 🖂
	•	Decide on your solicitation process (one-on-one or group)		- 👸
	•	Select dates and reserve rooms or send virtual links for employee and leadership presentations		_ 🗆
	•	Plan kickoff event and activities		
	•	Check United Way of Lancaster County's Campaign Coordinator Toolbox at LiveUnitedLancaster.org/Toolbox for e-mail templates, sample CEO support letters, artwork for payroll stuffers and posters, event ideas, and other tools to make your campaign a success!		_ 🗆



		COMPLETION DATE	TASK COMPLETED
5 .	Review your last campaign		
	 Meet with your Resource Development staff member and/or Loaned Representative to discuss results from the 2019-2020 campaign, new campaign strategies, and best practices to achieve success Confirm your total number of employees Confirm your total dollars raised Determine your average gift and number of investors 		- 🗆
	Identify current and potential leadership donors for solicitation		- 🖂
	Schedule leadership thank you/solicitation event/presentation		- 🗖
	 Strive to be a Circle of Honor recipient by reviewing the 2020-2021 application to help you set your goals; suggestions include: Solicit 100% of employees Increase dollars raised (by \$X) Increase number of investors (by X) or maintain 100% participation Increase number of leadership donors (by X) 		- 🗆
6.	Promote your campaign		
	 Display United Way posters and materials wherever appropriate (our toolkit has digital versions) 		- 🔲
	 Announce campaign and campaign team in your company newsletter, through your company's e-mail/intranet messages, and on your bulletin boards 		
	 Use these communications channels regularly to share campaign progress with employees The United Way Toolbox has lots of ideas and support materials. 		- 📙
7.	Conduct your campaign		
	Coordinate employee and leadership meetings with your United Way representative		
	 Display campaign activities and information in prominent locations 		
	Send your CEO's endorsement letter to all employees		_ 🗒
	Conduct a kickoff event that includes your CEO		_
	 Hold activities, special events, and fundraisers (check out our new virtual event ideas in our special event packet) 		- 👸



	COMPLETION DATE	TASK Completed
8. Ask for the gift		
Research proves that people give because they are asked. If your colleagues are not asked to give, they may not give. Success depends on the ask. There are several ways to do this:		
 Group Solicitation – This is the easiest way to ask for a gift. Virtually or physically assemble your colleagues by department or shift; present our campaign video; invite your CEO or other key employees and a United Way representative to speak; distribute pledge forms. 		- 🗆
 One-to-One Solicitation – This method allows for a personalized approach to investors and allows you to reach employees who cannot attend group meetings. Solicitor training offers the tools to make you comfortable with this kind of ask; ask your United Way representative for more information. 		- 🗆
 Outreach to Retirees – Send a letter from your CEO, a pledge form, and a return envelope to retirees asking for their participation. 		- 🗆
9. Wrapping up		
 Collect ALL pledge forms; check for completeness (calculations, date, signatures, etc.) 		- 🔲
 Distribute incentives; publicize winners 		- 🔲
 Report your results to your United Way Resource Development staff member and/or Loaned Representative using the Pledge Summary Report 		- 🗆
 Complete your Circle of Honor application and return to your Resource Development staff member or Loaned Representative 		- 🗆
10. Thank investors for your campaign success		
Thank your CEO and management staff		- Ш
Thank your leadership donors		- 🔲
Thank all of your employees and retirees		- 🔲
Thank your campaign team/committee		- П
Pat yourself on the back for a job well done!		- 🗖

United Way

GOING THE EXTRA MILE

Don't Forget to Say "Thank You!"

After a successful campaign, it is very important to say "thanks" to all the employees who helped make your campaign a success. People want to feel appreciated when they have done something positive, and helping the community by giving to United Way of Lancaster County is no exception. There are many different ways to say thank you to all of your coworkers who helped make it possible:

- Pens, hats, t-shirts, or note pads with United Way's logo on them
- Coupons for free dessert from company cafeteria
- Voice mail/e-mail/bulletin board postings saying thank you to contributors
- · Payroll inserts saying "Thanks!"
- A thank you breakfast hosted in the cafeteria or conference room
- Food treats, along with a personalized note from the CEO
- · Afternoon pick-me-up or snack
- Pizza party or food truck in your parking lot
- Brightly colored balloons tied to each contributor's chair

Remember to thank each individual who contributed to and volunteered with this year's campaign, vendors who supplied incentives or refreshments, members of organized labor (if applicable), and speakers, solicitors, and others who helped with the campaign.

Remember, the more personal the thank you, the more it is appreciated.

Become a Circle of Honor Award Winner

Since 2011, United Way of Lancaster County has been celebrating those special organizations who support our mission in an extraordinary way. The annual Circle of Honor Award recognizes the quality of a company's workplace campaign, employee support of and participation in United Way activities, financial contributions and other non-monetary contributions. We understand that the challenges of running a campaign in the time of COVID-19 makes some of these best practices more difficult and have put our Circle of Honor program on hold. for the 2021-2022 campaign. We hope to revamp the program for the next campaign so all can be successful.

Year-round Communication

Many people hear about United Way only once a year—when they are asked to give. Posters, newsletter articles, and fast facts remind employees how their gift helps in the Lancaster community throughout the year.

- Establish a committee to plan year-round volunteer opportunities
- Communicate to employees the impact of their contributions
- Promote the United Way website, Facebook and Twitter pages
- Utilize payroll stuffers, posters, and newsletters; use or adapt United Way campaign materials
- Coordinate a new-hires program with the employee orientation process



RISING TO NEW LEVELS



Tocqueville Society (\$10,000 and more)

The Tocqueville Society is a very special group of committed philanthropists around the world who invest at least \$10,000 annually in their United Way. We founded our Society in 1993 to afford leading, local contributors a vehicle to deepen their understanding of our community's needs and connect with other philanthropists to make change happen in Lancaster County. Our Tocqueville Society members invest over \$600,000 annually in our community.

Leadership Society (\$1,000 - \$9,999)

Leadership Society members are generous donors to United Way of Lancaster County who give between \$1,000 and \$9,999 annually. They are recognized as Lancaster County's philanthropic role models. When investors become Leadership Society members, they make a powerful statement about their desire to care for and strengthen our community.

Women United

United Way of Lancaster County's Women United has raised more than \$1 million since its founding more than ten years ago. Setting an example for the community and the next generation of women philanthropists, this group recognizes and encourages philanthropy and leadership by those who invest \$1,000 or more annually. Members historically direct these investments to support impactful work that promotes women's education, financial stability and health.

Legacy Society

Legacy Society members are an important group of individuals and couples who have included United Way of Lancaster County in their planned giving. These forward-thinking philanthropists pay forward some of their success by investing in a nonprofit organization that has demonstrated its ability to remain relevant in supporting community needs. A lifetime gift to United Way is an investment in making great change happen for decades to come.

Members of each of these groups enjoy year-round communication about the impact of their investments, an invitation to our annual leadership giving reception, recognition in a variety of ways, and special activities provided to enrich their experience with United Way.





New this year! Red Rose Society (\$250-\$999.99)

We appreciate gifts at all levels according to ones ability and hope you will grow with us over time. Don't underestimate what your contribution can do.

Foundation- \$250.00-\$499.99 Builder- \$500.00-\$749.99 Keystone- \$750.00-\$999.99

MAKE IT FUN!



A campaign that is fresh and fun makes your job more enjoyable and creates more awareness among your coworkers. Here are some ideas and events to help you make your employee campaign more exciting and effective. Special events should enhance your workplace campaign, not replace it. Not all special events need to be fundraisers; it is equally important to educate and take time to thank everyone.

Additional ideas can be found at LiveUnitedLancaster.org/Toolbox.

Baby Picture Contest

Employees bring in a baby picture of themselves and the staff guesses who is who. Charge an entry fee for employees to submit their guesses. The person with the most correct answers wins.

Basket Auction

Ask each department to sponsor, create, and fill a theme basket (spa day, movie night, chocolate, golf, cooking, etc.) Baskets are auctioned to the highest bidder with proceeds donated to United Way.

Vacation Day

Employees "buy" a vacation day. When an employee chooses to participate, their wages from a day's work are deducted from their paycheck. Your company may choose to match the amount deducted, donating all proceeds to United Way. Additional vacation days can be offered if your organization meets its overall campaign goal.



Casual Day

Sell Casual Day badges entitling employees to dress casually on a pre-determined day. Or if your workplace is casual dress, have an "Un-Casual Day" where employees can pay a nominal fee to dress more formally. We recommend that you define what is meant by "casual" and notify visitors of the purpose of the day.

Penny Wars

Divide your workplace into teams and provide each team with a large container that they can decorate. Put pennies in your team's container to increase the score and sabotage other teams by adding silver coins and paper bills, which decrease their score. Total each container, determine the winning team and donate the money to United Way.

Tailgate Party

Consider creating a sports theme for your campaign since United Way's campaign period coincides with football season. Sell football fare from a truck in the parking lot "tailgate" style. Organize a tag football game with participants donating an entry fee and observers engaging in friendly wagers on the outcome.



MAKE IT FUN!



SOME OVERALL CAMPAIGN THEME IDEAS

- United Way "American Idol"
- Rock-n-Roll
- Paint a Brighter Tomorrow
- Join the Winning Team
- Rise to the Challenge
- · Score a Touchdown
- Beach Party
- Shoot for the Stars
- A Movie (i.e. "The Hunger Games")
- Fall Holiday (i.e. Labor Day, Halloween)
- Recipe for Caring
- Be a Super Hero
- Monopoly
- Corporate Karaoke
- Dunk Your Boss
- Company Car Wash



INCENTIVE & PRIZE IDEAS

- Bonus vacation days
- Dress-down days
- Sports or area event tickets
- Executive parking
- Gift certificates donated by local businesses
- Longer lunch periods
- Sleep-in-late or leave-work-early coupons
- Day off to volunteer
- Cafeteria coupons
- Lottery tickets
- Goodie bags
- Movie passes
- Company giveaways





PERSONAL NOTES



