

## OFFICIAL RULES: Ranck Plumbing, Heating & Air Conditioning's Warm Home, Warm Hearts Heating System Giveaway

### Application Guidelines for a New Heating System.

NO PURCHASE NECESSARY TO ENTER OR WIN.

**Purpose:** The purpose of this Warm Home, Warm Hearts Heating System Giveaway (the "Giveaway") is to provide meaningful assistance to a family or individual in need within our Lancaster County community.

This Giveaway is made possible by the generous donation of the awarded heating system (and the installation of such system) (the "Prize") by Ranck Plumbing, Heating & Air Conditioning of Lancaster, Pennsylvania ("Ranck Plumbing"). Subject to the donation of the Prize, United Way of Lancaster County ("UWLC") is solely responsible for conducting and administering this Giveaway.

**Guidelines for Eligibility:** The winner of the Prize shall be an individual or family chosen from nominations received.

All nominees must be Lancaster County, Pennsylvania residents and homeowners, 18 years of age or older and be (i) a senior citizen on a fixed income, (ii) a U.S. veteran, (iii) a single parent with children, or (iv) otherwise deserving of a new heating system for their home due to financial need/hardship (which shall include an illness in the family resulting in material unpaid medical invoices or job loss (each qualified nominee is hereinafter referred to as a "Nominee").

**Ineligible Parties:** All individuals (including but not limited to employees, independent contractors, consultants, and interns) who have, within the past six months, performed services for Ranck Plumbing or UWLC, or any other individuals or organizations otherwise responsible for administering, fulfilling, promoting or advertising the Giveaway or providing the Prize, and their respective parents, subsidiaries, affiliates and successors, and immediate family and household members, are not eligible to enter. "Immediate family members" means parents, step-parents, children, step-children, siblings, step-siblings, and spouses. "Household members" mean people who share the same residence at least three months a year.

**Giveaway Entry Period:** The Giveaway entry period begins 8:00 a.m. Eastern Standard Time ("EST") on October 15, 2021 and ends at 5:00 p.m. EST on November 15, 2021. UWLC's computer system is the official clock for this Giveaway.

How to Enter: For a Submitter to nominate themselves or enter a Nominee, the Submitter should go to [LiveUnitedLancaster.org/warm-home-warm-hearts](https://LiveUnitedLancaster.org/warm-home-warm-hearts) and scroll to the nomination form. The Submitter should then complete the online entry form by 5:00 p.m. EST on November 15, 2021 describing why they or the Nominee should win the Giveaway. Any essay should be a compelling, true story of why the Nominee should be awarded the Prize. The criteria which the Award Committee will consider include the following:

- The type and age of the system needing replaced
- If the current system is not operational, the Nominee currently spends a significant sum of money on heating fuel or if the Nominee is unable to afford a good, quality heating system to replace an old or inefficient system.
- The impact a new heating system would have on the household
- Details provided about the Nominee's personal circumstances

Any entries that do not comply with the above guidelines will not be accepted, eligible or considered.

Upon submission, the Submitter will receive confirmation that the entry has been successfully submitted. Proof of entering information on the UWLC website or on a registration form is not considered proof of delivery to or receipt by UWLC of such entry. The Submitter is limited to one entry per Nominee.

Judging, Notification: Eligible entries will be judged by a committee of individuals appointed by UWLC ("Award Committee"). The top 2-5 entries will move onto the final round review by the team at Ranck, who will recommend their best fitted system for replacement based on an in-person inspection. The winning entry will be the Nominee whose entry receives the highest score awarded by the Award Committee and recommendation by Ranck. Decisions of the Award Committee shall be made in the Award Committee's sole and absolute discretion and are final as to all matters related to the Giveaway.

The winner will be selected by December 5 and will be contacted by telephone to confirm the winner's availability to be awarded the Prize by January 31, 2022. The Submitter entering the winner in the Giveaway will also be asked to attend the award celebration in support of the winner.

In the event that the winner is determined to be ineligible following the award of the Prize by the Award Committee, for any reason, or fails to respond to UWLC's notification of winning within twenty-four (24) hours, the Award Committee shall award the Giveaway, if determined appropriate by the Award Committee, to any alternative winner selected by the Award Committee.

Prize: The actual Prize will depend on the winner's type of fuel source and shall be selected by Ranck Plumbing, in its sole and absolute discretion. The Approximate Retail Value ("ARV") of the prize is estimated to be between \$5,000 and \$10,000. The property where the Prize will be installed must be located in Lancaster County PA and must have a current heating system consisting of either natural or propane gas or a heat pump.

The winner, upon acceptance of the Prize, will be responsible for all taxes, permits, duct systems modification (if necessary), hazardous material removal and abatement (e.g. asbestos), and any improvements needed to ensure the installation of the Prize is in compliance with existing building and mechanical codes (provided that any applicable costs will be provided to the winner prior to any work being conducted by Ranck Plumbing).

Acceptance of the Prize shall be subject to all warranty limitations and other terms and conditions imposed by Ranck Plumbing in connection with the delivery and installation of the Prize.

The winner shall not be entitled to exchange or transfer the Prize to any other party or to collect the Prize in cash or other substitutes.

To receive the Prize, the winner must accept installation of the Prize on/ before January 31, 2022. Failure of the winner to accept installation of the Prize by such date shall cause the award of the Prize to the winner to be null and void.

**Releases:** By participating in the GiveAway, all Submitters and Nominees agree to be bound by these official rules and the decisions of the Award Committee which, as stated above, shall be final in all respects. To be eligible to participate in the Giveaway and to be awarded the Prize, all Submitters and Nominees agree to execute any and all paperwork requested by UWLC and Ranck Plumbing, including, without limitation, written confirmation that the winner is legitimately eligible to receive the Prize.

All entries will become the sole property of UWLC and Ranck Plumbing, which may reprint or otherwise use any entry in any manner, including, without limitation, in any media and at any time (including past the end of the Giveaway). In furtherance of the foregoing, by participating in the Giveaway and accepting the Prize, as applicable, Submitters and Nominees agree to release Ranck Plumbing, UWLC and any respective parent, subsidiary, affiliate or successor thereof, advertising and promotion agencies and prize suppliers, and each of their respective officers, directors, agents, representatives and employees, as well as each of their respective successors, representatives and assigns (collectively, the "Released Parties") from any and all actions, claims, injury, loss or damage arising in any manner, directly or indirectly, from participation in the Giveaway and/or acceptance or use of the Prize.

Submitters and Nominees authorize the Released Parties to use their name, likeness, voice, biographical information, city and state and entry materials in promotional material in any and all media currently in existence or created after the Giveaway or on a winner's announcement, if applicable, without further compensation unless prohibited by law. Ranck Plumbing and UWLC are not obligated to use any of the above-mentioned information or materials, but may do so and may edit such information or materials, at their sole discretion, without further obligation or compensation.

By submitting entry materials, the Submitter certifies that such materials are original and created by the Submitter, that the Submitter has the necessary rights, permission and authority to submit such materials, and, if applicable, that Submitter maintains a valid copyright in the materials. Submitters and Nominees acknowledge that such materials may be included and/or discussed in news media, on the Ranck Plumbing and UWLC websites and social media networks, that such discussion may include statements or opinions by the media or others about the Submitters and Nominees, the Submitters and Nominees appearances and/or the materials, and that those statements and opinions may be

considered embarrassing, surprising, derogatory, defamatory or otherwise offensive or injurious to them. Submitters and Nominees release the Released Parties from any actions, claims, injury, loss or damage allegedly caused, directly or indirectly, by any such statements or opinions made during or after the Giveaway in any media or online social media coverage or otherwise.

The Released Parties are not responsible for failed, partial or inaudible computer transmissions, or for technical issues of any kind, including, without limitation, electronic malfunction or damage of any network, hardware or software. If for any reason the Giveaway is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or other causes that corrupt or affect the administration, security, fairness, integrity or proper conduct of the Giveaway, UWLC reserves the right, in its sole and absolute discretion, to terminate, modify or suspend the Giveaway or disqualify any individual from participating in the Giveaway, including, without limitation any Nominee.

The Released Parties assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries, or any problems or technical malfunctions of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, failure of any e-mail or electronic entry to be received on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to Submitter's (or any other person's) computer related to or resulting from participation in or downloading any materials from this Giveaway.

**To Claim Prize:** To claim the Prize, the winner must (a) provide proof of age, identity and residency and (b) sign and return such affidavits of eligibility/compliance with rules, and publicity/liability release and indemnification agreements as required by UWLC and Rank Plumbing.

**Miscellaneous:** The Giveaway shall be subject to all federal, state and local laws. Except as otherwise provided above, personal information collected in relation to this Giveaway will be used in accordance with UWLC's privacy policy which is available at [LiveUnitedLancaster.org](http://LiveUnitedLancaster.org).

Official rules and the winner will be posted on [RanckInc.com](http://RanckInc.com) and [LiveUnitedLancaster.org](http://LiveUnitedLancaster.org).