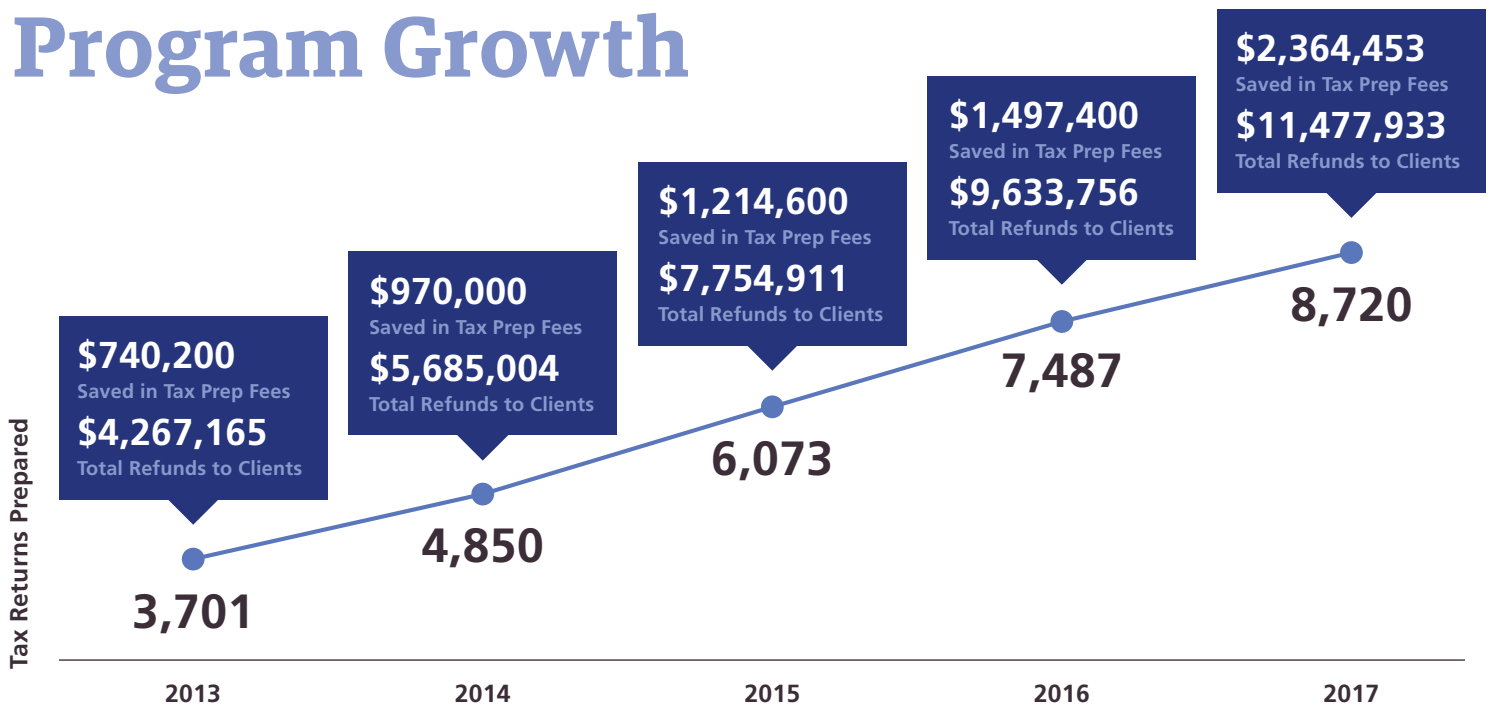


# VITA

## 2017 Program Outcomes

The Volunteer Income Tax Assistance (VITA) program provides free income tax preparation services to low and moderate-income individuals and families. Community volunteers are trained as tax preparers and meet with clients one-on-one to file their taxes. VITA is an IRS program initiated locally by United Way of Lancaster County.

### Program Growth



### Why is VITA Important

- VITA helps those who need it most by keeping their hard earned money in their pockets. Tax time provides many low income families the one time of year that they can save for the future.
- The average tax return costs a taxpayer \$273. This is money that can be used for more important things.
- VITA brings millions of dollars back into the local economy through refunds and valuable tax credits, like the Earned Income Tax Credit (EITC). VITA volunteers are trained to recognize when the EITC is available to taxpayers.

### 2017 Quick Facts

- 212** Volunteers
- 17** VITA Sites
- \$21,666** Average Income of VITA Clients
- \$1,316** Average Tax Refund
- 2,329** Clients claiming the EITC



VITA is a program of United Way of Lancaster County